

The logo for mmsd llc, with 'mmsd' in blue and 'llc' in green, positioned in the top right corner of the dark left panel.

mmsd llc



MM SOFTWARE DEV CASE STUDY

IT MANAGEMENT
GREEN EXPERT TECHNOLOGY



CASE STUDY: IT MANAGEMENT

GREEN EXPERT TECHNOLOGY

Complete IT management for an established
government contractor



Case Study: IT Management

Problem:

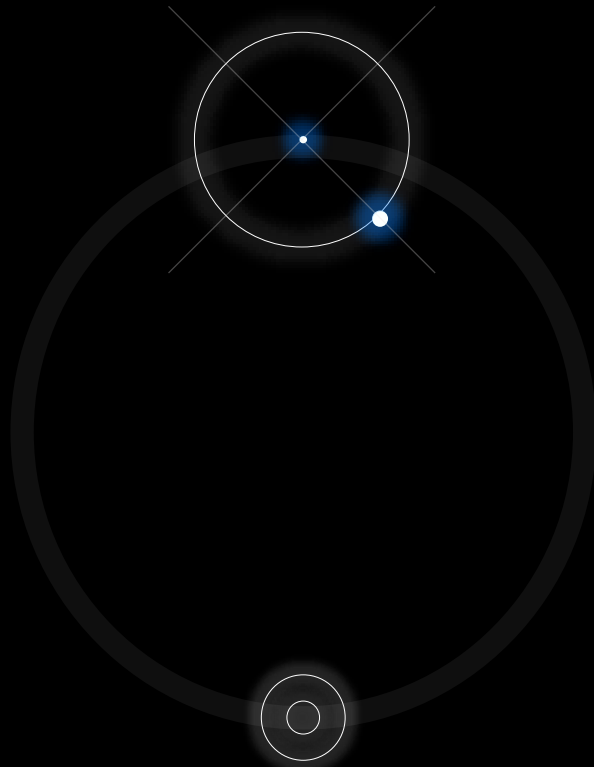
- Green Expert Technology (GreenXT) is a Philadelphia-based government contractor, primarily for the US Navy.
- With a rapidly growing business, and no local IT personnel, GreenXT needed a way to get a handle on their IT needs:
 - Security
 - The Government Contracting business obviously requires a keen awareness of security
 - Top Secret security clearance is required for access to much of the company resources
 - Procurement
 - Again, with a rapidly growing staff, procurement of IT resources for new employees becomes key
 - Not just procurement, but setup and distribution to these geographically dispersed staff members
 - Office365 Management
 - License optimization for cost minimization
 - Assigning of licenses for various office products
 - Management of SharePoint sites and Office365 Groups
 - Management of Teams
 - Day-to-day IT management
 - Asset refresh and management
 - Wireless and networking management
 - IT expertise
 - Expert advice for technical issues



Case Study: IT Management



- Security
 - MMSD staff includes a US Navy Veteran, a former Nuclear Reactor Operator with a current Top Secret government clearance.
 - MMSD also has staff with various globally recognized security certifications
 - We have co-authored many of the customer's security documentation, in compliance with the Defense Federal Acquisition Regulation Supplement (DFARS), which is the government's security compliance standard.
- Procurement
 - All of GreenXT's IT procurement is done through MMSD
 - All new IT assets are set up the same:
 - Antivirus
 - Full Disk Encryption
 - Full suite of Office software
 - All browsers, Adobe Acrobat, and other productivity software
 - A new employee receives a computer ready-to-use, with a welcome/instruction note on how to log in and get started.
- Office365 Management
 - Creation of new employee accounts
 - License and password management
 - Daily support of user needs
- Day-to-day IT management
 - IT Onboarding and Offboarding
 - Asset replacement and refresh
- IT Expertise
 - Consulting on choosing new technology solutions



METHODOLOGY

HOW WE WORK FOR YOU

Methodology

Process that produces

Discovery



- We work with you to fully define the problem and the solution
- We won't move past this step until we are confident that we all understand the desired outcome of the project.

Design



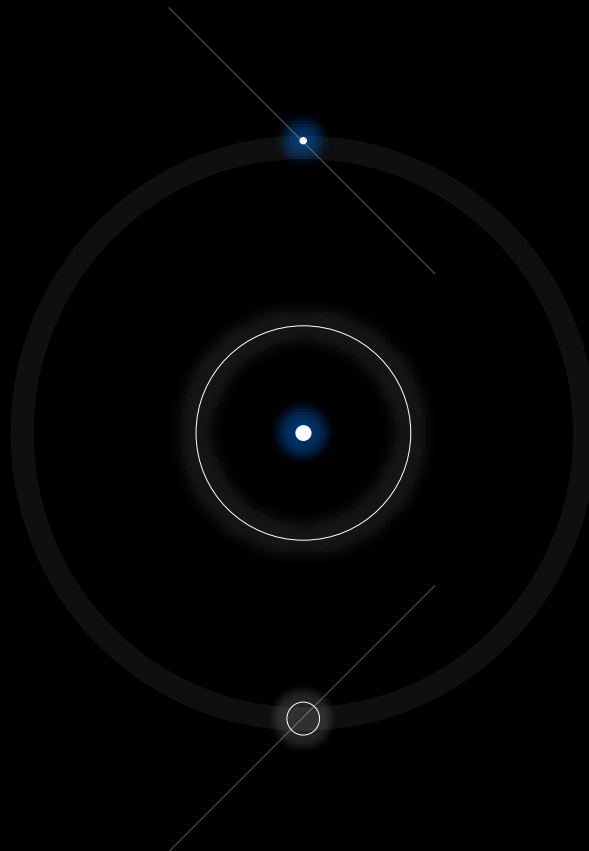
- For IT management, we will design our support framework for you
- Includes hardware build scripts, setting up accounts, and onboarding and offboarding procedures

Engineering

- Solutions will be built around your needs and budget
- Security is always in the forefront on all of our solutions

Clients






mmsd llc

THANK YOU

Michael Mayle 

609-685-4350 

michael@mmsoftwaredev.com 

mmsoftwaredev.com 